



EXPERT SUPPORT AT YOUR FINGERTIPS

POLY+

Rest easy knowing your personal conferencing devices are performing at their best with Poly+. This customer support service gives you and your teams access to Poly experts no matter when you need it. Advance hardware replacement with pre-paid next day shipping means your users are always ready for work. And with Poly Lens technology included, you get the premium insights and management tools necessary to keep employee devices up, running and ready for action.

COMPREHENSIVE DEVICE SUPPORT AND VISIBILITY FOR YOUR REMOTE WORKFORCE

- **Unlimited, 24/7/365 technical support around the world:** Help how and when you need it – phone, chat, web, live video
- **Advance hardware replacement*:** Replace your device the next business day, before returning your faulty one
- **Extended three-year** product replacement:** Have the supported personal device needed to be productive, regardless of warranty
- **Single-app support across Poly personal conferencing solutions with Poly Lens:** Control your personal device settings, ensure up to date software, and advanced troubleshooting tools
- **Remote enterprise IT end user support and troubleshooting:** Control your personal device estate remotely and get end users back up and running fast with premium insights and management
- **Exclusive Professional Services discounts:** Save your business time and money with select discounts during your contract term



*<https://support.polycom.com/content/support/service-policies/advparreplacements.html>

** Subject to three consecutive years Poly+ contract

LEARN MORE

For more information on Poly+ visit www.poly.com/plus