

# **OWNER'S MANUAL**

# LG Digital Signage

(MONITOR SIGNAGE)

Please read the user manual before using this product to ensure safe and convenient use.

98UH5J

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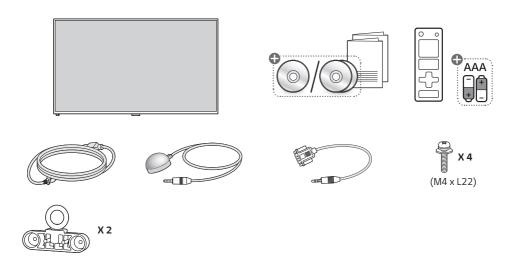
**WARNING** - This equipment is compliant with Class A of CISPR 32. In a residential environment this equipment may cause radio interference.

# **BASIC**



- · The accessories provided with your product may vary depending on the model or region.
- Product specifications or contents in this manual may be changed without prior notice due to upgrade of product functions.
- · SuperSign Software & Manual
  - Visit https://partner.lge.com to download the latest SuperSign software and manual.

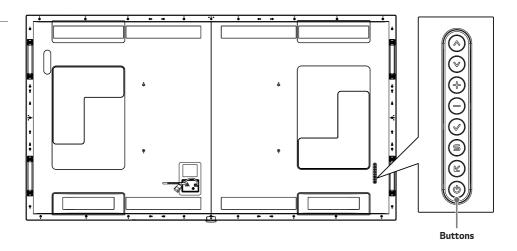
# **Checking the Accessories**



Depending on country

# **Learning the Buttons**

The illustrations may differ depending on the model.



- (A) (V): Adjusts up and down.
- 🕒 🖨: Moves left and right.
- 🕢: Displays the current signal and mode.
- (צ): Change the input signal.
- ( Turns the power on or off.

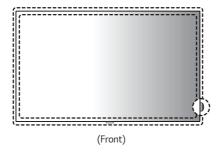
# **GETTING READY**

# **Connecting the IR Sensors**

Connecting the cable to the product allows it to receive signals from the remote control. The IR and light sensor is magnetic. Attach it to the front edge of the product for use.

- The illustrations may differ depending on the model.

### Basic installation

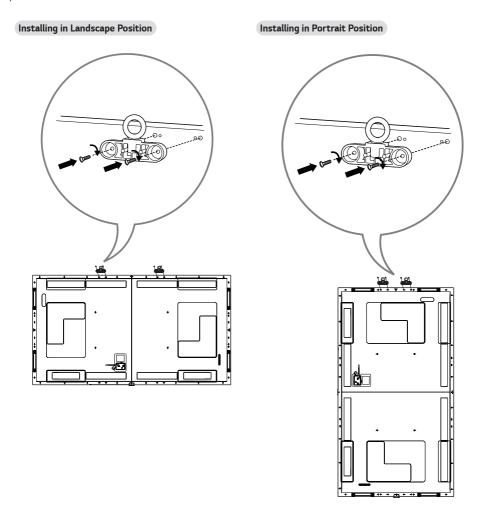




• The signal strength of the IR and Light sensor will decrease if the sensor is not placed in front of the product.

# **Connecting the Eye-Bolt Bracket**

The eye-bolt bracket is designed to be used to lift the set up. Attach the bracket to the product using the two screws provided.



# Attaching the LG Logo Bracket

Use one screw, inserted from behind, to attach the LG Logo Bracket to the monitor. You can position the logo according to the monitor's direction.

# When the monitor is in the horizontal position When the monitor is in the vertical position . . . . . . .

# **Kensington Lock Device**

(This feature applies only to some models.)

The Kensington lock device connector is located on the back of the monitor. For more information on installation and use, refer to the user manual provided with the locking device.

Connect the Kensington security system cable between the monitor and a table.





### NOTE

- The Kensington lock device is an optional specification.
- This is a general illustration of installation and may look different from the product held by the customer.

# **CHECKING BEFORE INSTALLATION**

We are not responsible for product damage caused by failure to follow the guide.

# **Installation Orientation**

### **Using Vertically**

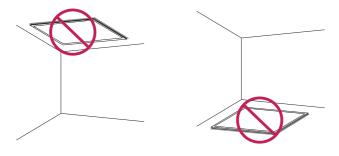
When installing vertically, rotate the monitor 90 degrees anti-clockwise while facing the front of the screen.



### Tilt Angle



### Ceiling, Floor Orientation

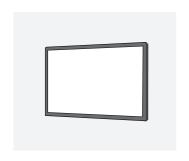


# **Installation Location**

We are not responsible for product damage caused by failure to follow the guide.

### Indoor

### Installing on a Wall

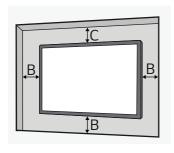




### A: 100 mm or more

 The warranty will not cover any damage caused by using the product in direct sunlight on the front panel.

### Installing on a Recessed Wall





A: 100 mm or more B: 100 mm or more C: 100 mm or more

 The warranty will not cover any damage caused by using the product in direct sunlight on the front panel.

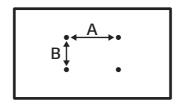
### Outdoor

### **Outdoor Enclosed**



### Wall Mount Holder

To install the monitor on a wall, attach a wall mount holder (optional) to the back of the monitor. Take caution, and ensure that the wall mount holder (optional) is securely fixed to the monitor and to the wall. The VESA dimensions of the wall mount by model are as follows.



Model	VESA Dimensions (A x B) (mm)	Standard Dimensions	Length (Maximum) (mm)	Quantity
98UH5J	800 x 400	M8	15	4



### **CAUTION**

- · Disconnect the power cord first, and then move or install the monitor. Otherwise, it may result in electric shock.
- · If the monitor is installed on a ceiling or inclined wall, it may fall and result in injury.
- Damage to the monitor by tightening the screws too tightly may void your warranty.
- · Use screws and wall mount plates conforming to VESA standards. Breakage or personal injury due to use or misuse of inappropriate components is not covered by the warranty of this product.



- · Using screws longer than the indicated depth may damage the inside of the product. Be sure to use the proper length.
- For more information on installation, please refer to the user manual for the wall mount.

# PRECAUTIONS FOR USE

### **Dust**

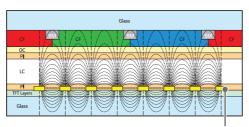
The warranty will not cover any damage caused by using the product in an excessively dusty environment.

# **Afterimage**

- · After-image appears when the product is turned off.
  - Pixels may be damaged rapidly if a still image is displayed on the screen for a long period of time. Use the screen-saver function.
  - Switching from a screen with high differences in luminance (black and white or grey) to a darker screen may cause an afterimage. This is normal due to the display characteristics of this product.
- When the LCD screen is in a still pattern for extended periods of use, a slight voltage difference may occur between
  the electrodes that operate the liquid crystal (LC). The voltage difference between the electrodes increases over time
  and tends to keep the liquid crystal aligned in one direction. At this time, the previous image remains, which is called
  an afterimage.
- Afterimages do not occur when continuously changing images are used but take place when a certain screen is fixed
  for a long time. The following are operational recommendations for reducing the occurrence of afterimages when
  using a fixed screen. The maximum recommended time for switching the screen is 12 hours. Shorter cycles are better
  for preventing afterimages.

- · Recommended Usage Condition
  - 1 Change the background colour and text colour at equal intervals.
  - Afterimages occur less when the colours to be changed are complementary to one another.





ITO or MoTi Pixel Layer

- 2 Switch the screen at equal time intervals.
- Take caution, and ensure that text or images from before the screen change are not left in the same location after the screen change.



# **PRODUCT SPECIFICATIONS**

Without prior notice, all product information and specifications contained in this manual are subject to change to improve the performance of the product.

Input/Output Ports	HDMI IN 1, HDMI IN 2, HDMI IN 3, DP IN, HDMI OUT, DVI-D IN, RS-232C IN/OUT, LAN, IR & LIGHT SENSOR, USB 2.0 IN, AUDIO IN/OUT	
Resolution	Recommended Resolution	HDMI1,2/ DisplayPort: 3840 x 2160 @ 60 Hz HDMI3: 3840 x 2160 @ 30 Hz
Resolution	Max Resolution	DVI-D: 1920 x 1080 @ 60 Hz  - This may not be supported on some OS or graphics card types.
Embedded battery	Applied	
	Operating Temperature Operating Humidity	0 °C to 40 °C 10 % to 80 % (Condition for preventing condensation)
Environmental Conditions	Storage Temperature Storage Humidity	-20 °C to 60°C 5 % to 85 % (Condition for preventing condensation)
Audio	Input Sensitivity	* Product box packaging storage conditions  0.7 Vrms

# 98UH5J

Power Voltage	100-240 V~ 50/60 Hz 6.5 A	
	On Mode	420 W (Typ.)
Power Consumption	Sleep Mode	. 0 5 10/
	Standby Mode	≤ 0.5 W
Size (Width x Height x Depth) (mm)	2191.8 mm x 1246.8 mm x 86.1 mm / 66 kg	
/ Weight (kg)		

### HDMI/ DVI-D/ DisplayPort (PC) Support mode

Resolution	Horizontal frequency (kHz)	Vertical frequency (Hz)	Remark
800 x 600	37.879	60.317	
1024 x 768	48.363	60	
1280 x 720	44.772	59.855	
1280 x 1024	63.981	60.02	
1680 x 1050	65.29	59.954	
1920 x 1080	67.5	60	
3840 x 2160	67.5	30	HDMI1/2/3, DisplayPort
3840 x 2160	135	60	HDMI1/2, DisplayPort

### HDMI/ DisplayPort (DTV) Support mode

Resolution	Horizontal frequency (kHz)	Vertical frequency (Hz)	Remark
480/60p	31.5	60	
576/50p	31.25	50	
720/50p	37.5	50	
720/60p	45	60	
1080/50i	28.1	50	
1080/60i	33.75	60	
1080/50p	56.25	50	
1080/60p	67.432	59.94	
1080/60p	67.5	60	
2160/30p	67.5	30	HDMI1/2/3, DisplayPort
2160/50p	112.5	50	HDMI1/2, DisplayPort
2160/60p	135	60	HDMI1/2, DisplayPort



- Horizontal frequency: The horizontal interval is the time taken to display one horizontal line. When 1 is divided by
  the horizontal interval, the number of horizontal lines displayed every second can be tabulated as the horizontal
  frequency. The unit is kHz.
- Vertical frequency: The product display functions by the screen image changing dozens of times every second like a fluorescent lamp. The vertical frequency or refresh rate is the number of image displays per second. The unit is Hz.

Wireless module (LGSBWAC92) Specifications		
Wireless LAN (IEEE 802.11a/b/g/n/ac)		
Frequency range (MHz) Output power (Max.) (dBm)		
2400 to 2483.5	18	
5150 to 5725	18	
5725 to 5850	12	
Bluetooth		
Frequency range (MHz)	Output power (Max.) (dBm)	
2400 to 2483.5	8	

- As band channels can vary per country, the user cannot change or adjust the operating frequency. This product is configured for the regional frequency table.
- For consideration of the user, this device should be installed and operated with a minimum distance of 20 cm between the device and the body.

### (Only Nigeria)

Connection and use of this communication
equipment is permitted by the Nigerian
Communications Commission.

### (Only Hong Kong)

Wireless module (LGSBWAC92) Specifications		
Wireless LAN (IEEE 802.11a/b/g/n/ac)		
Frequency range (MHz)	Output power (Max.) (dBm)	
2400 to 2483.5	18	
5150 to 5350	18	
5725 to 5850	12	
Bluetooth		
Frequency range (MHz)	Output power (Max.) (dBm)	
2400 to 2483.5	8	

- As band channels can vary per country, the user cannot change or adjust the operating frequency. This product is configured for the regional frequency table.
- For consideration of the user, this device should be installed and operated with a minimum distance of 20 cm between the device and the body.

### (Only Vietnam)

Wireless module (LGSBWAC92) Specifications		
Wireless LAN (IEEE 802.11a/b/g/n/ac)		
Frequency range (MHz) Output power (Max.) (dBm)		
2400 to 2483.5	17.5	
5150 to 5350	17.5	
5725 to 5850	12	
Bluetooth		
Frequency range (MHz)	Output power (Max.) (dBm)	
2400 to 2483.5	8	

- As band channels can vary per country, the user cannot change or adjust the operating frequency. This product is configured for the regional frequency table.
- For consideration of the user, this device should be installed and operated with a minimum distance of 20 cm between the device and the body.

### (Only Philippines)

Wireless module (LGSBWAC92) Specifications		
Wireless LAN (IEEE 802.11a/b/g/n/ac)		
Frequency range (MHz) Output power (Max.) (dBm)		
2400 to 2483.5	18	
5150 to 5725	18	
5725 to 5850	18	
Bluetooth		
Frequency range (MHz)	Output power (Max.) (dBm)	

- As band channels can vary per country, the user cannot change or adjust the operating frequency. This product is configured for the regional frequency table.
- For consideration of the user, this device should be installed and operated with a minimum distance of 20 cm between the device and the body.
- FCC ID: BEJLGSBWAC92 / IC: 2703H-LGSBWAC92

2400 to 2483.5

# **LICENCE**

Supported licenses may differ by model. For more information of the licenses, visit www.lq.com.



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The model and serial number of the product are located on the back and on one side of the product. Record them below in case you ever need service.

MODEL

SERIAL NO.

Temporary noise is normal when powering ON or OFF this device.